

## **FCS Global.com Privacy Policy**

FCS Cumarsaid Teo and its associated companies and subsidiaries (hereafter referred to as “we”, “our” or “**FCS Global**”) provide this information to help you understand how we collect, use and share your information when you visit fcs-global.com (the “**Site**”).

### ***Who we are***

FCS Cumarsaid Teo is the holding company for an integrated group of businesses that provides voice and data services in Ireland, the UK, the US and overseas. FCS Global is the trading name of FCS Cumarsaid Teo and its associated companies and subsidiaries.

FCS Global provides a range of products and services, including communications, networked IT and consultancy services to address the needs of major corporations, governments and multi-site global organisations.

### ***Why we have a privacy policy***

We have developed this privacy policy because we want you to feel confident about the privacy and security of your personal information. FCS Global takes all reasonable care to prevent any unauthorised access to your personal information.

When we refer to "personal information" in this privacy policy, we mean information, which identifies you as an individual, or is capable of doing so. Accordingly, we may hold and use data about you in your capacity as a consumer, a business customer, as an individual acting on behalf of a business customer, as a shareholder, or in any other capacity, for example, when you visit the Site.

Please read this privacy policy carefully. If you are visiting this Site or using any of our services, by continuing to do so, you indicate your agreement to our use of your personal information as set out in this privacy policy.

### ***What we collect and how we use it***

Through this Site you may have an opportunity to send us information, such as through the "contact us" page or any other area where you may send e-mails, request brochures or provide feedback. By choosing to participate in these, you might provide us with some personal information. This information will only be used by us: (i) for the purposes for which it was provided by you (e.g., customer support, service delivery); (ii) for verification purposes and statistical analysis; and / or (iii) for marketing and administration purposes.

Because of the way this Site operates, we may also use information from your browser or browsing activities to personalise the Site or route you to relevant information. For example, we may use web-log information, cookies or web beacons in ways that help us maintain some of your site preferences, send you to the right country-specific information or understand how our visitors navigate the Site so we can make it better. You can choose whether or not to allow cookies by clicking either the “Accept” or “Reject” buttons when prompted by our pop-up cookie screen. You can also choose whether or not to allow cookies or web beacons using your browser preferences. Click here<sup>1</sup> for more information about cookies and your choices.

### ***Sharing information within FCS Global***

Some of the services or information you can request on this Site may come from any member of FCS Global. Therefore, we may share your information with other companies within FCS Global (for example, a FCS company established under the laws of a country other than your country).

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<sup>1</sup> Link to “Cookie Policy”

The laws of the countries where these companies are based may not be the same as those in your country, but your information will be treated with the same high standard of care wherever it is processed within FCS Global.

### ***Consent to processing outside home country***

By using our Site, or providing information to FCS Global, you understand and unambiguously consent to the collection, use, disclosure and retention of information in the United States, EU and other countries and territories, for the purposes set forth in this policy. You hereby consent to the collection, use, disclosure and retention by FCS Global of your personal data as described under this privacy policy, including but not limited to the transfer of your personal data within FCS Global. For further certainty, any consent relating to a right to transfer information referred to in this paragraph shall be deemed to include your consent to the transfer of the applicable personal data to a country which may provide a different level of privacy protection than that available in your own country.

### ***FCS Global retention of personal information***

The time period for which we keep information varies according to what the information is used for. In some cases, there are legal requirements to keep data for a minimum period. Unless there is a specific legal requirement for us to keep the information, we will retain it for no longer than is necessary for the purposes for which the data was collected or for which it is to be further processed.

### ***Third-party links***

Our Site may, from time to time, contain links to and from other sites. If you follow a link to any of these sites, please note that these sites have their own privacy policies and that we do not accept any responsibility or liability for these privacy policies. Please check their privacy policies before you submit any personal data to those sites.

### ***Terms and Conditions***

Please also visit our Terms of Use<sup>2</sup> section establishing the use, disclaimers, and limitations of liability governing the use of our Site.

### ***Your Consent***

By using our Site, you consent to the terms of this privacy policy.

### ***Changes to this policy***

From time to time, we may need to update this privacy policy because of a change in the Site's functionality or in applicable laws. When we do so, we'll note on the Site that the privacy policy has been changed. Changes will go into effect thirty (30) days after we post the new privacy policy.

### ***Contact us***

For more information about FCS Global's privacy policy or practices, or to exercise your data protection rights, you can contact us at: [privacy@fcs-global.com](mailto:privacy@fcs-global.com) or write to:

FCS Global Privacy Team  
FCS Cumarsaid Teo (t/a FCS Global)  
The Mill Business Park

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<sup>2</sup> Link to Terms of Use Page.

Unit 2  
Ballaghaderreen  
Co. Roscommon  
Ireland